

ECA Learning Hub LMS

how to GUIDE

Create Reports: Account Manager



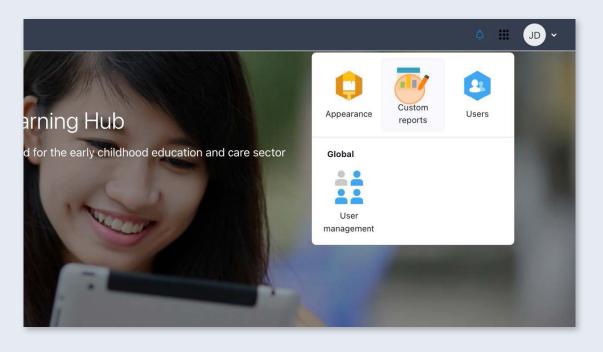
(2)

Open the Workplace launcher.



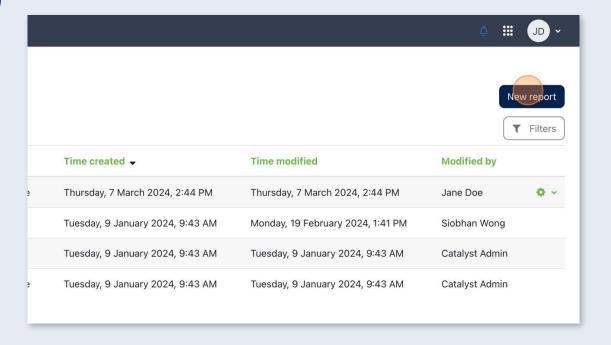
3

Click Custom reports.



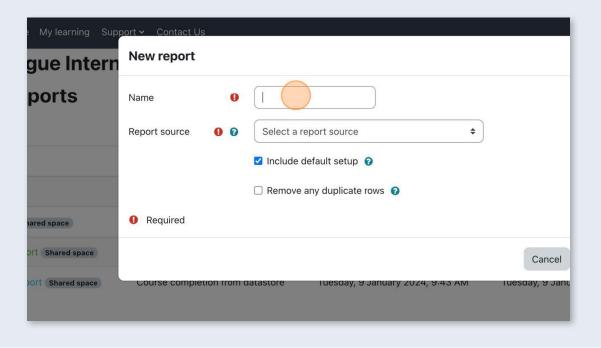


Click **New report**.

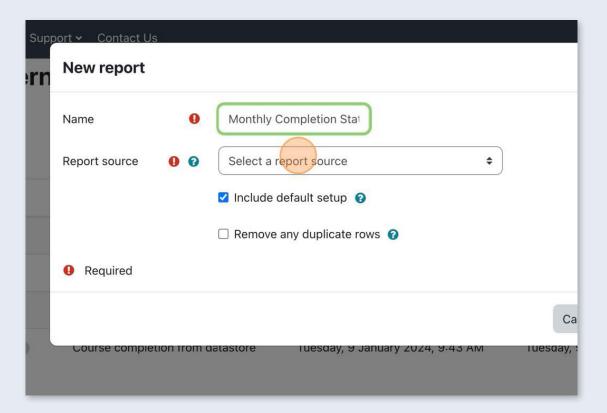




Enter a name for the report.

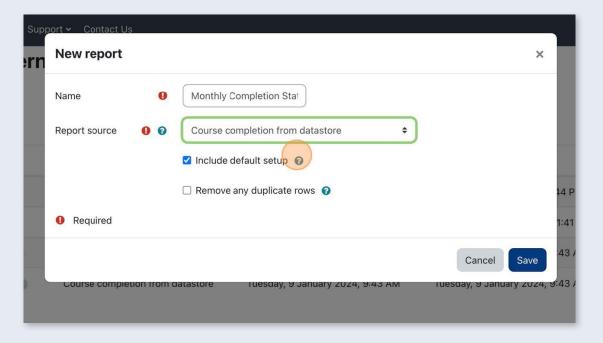


Select a report source from where data is to be pulled.

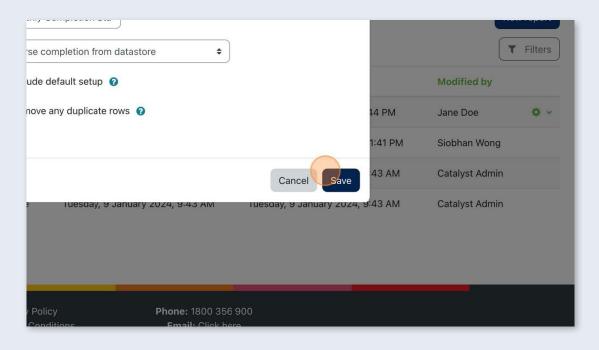


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By default, the report will have some boilerplate settings enabled. These defaults can be disabled if a report does not require them. The ? icon can be clicked to view details about this setting.

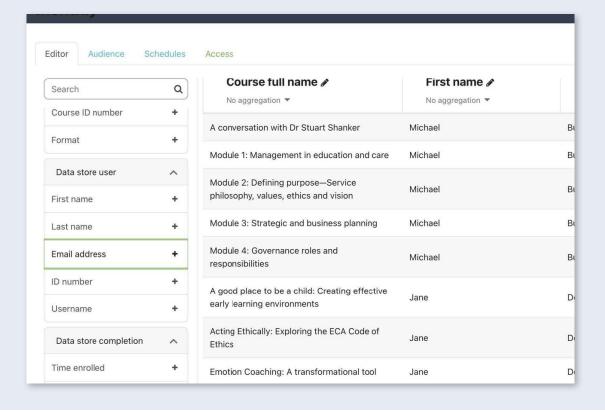


Click Save.



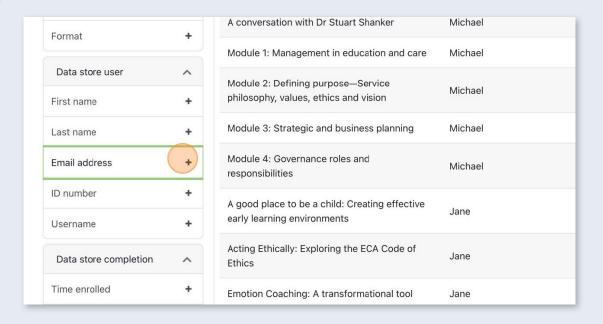


On the left, the data columns can be seen. You can add them to the report using the + symbol located to the right of the column data label.



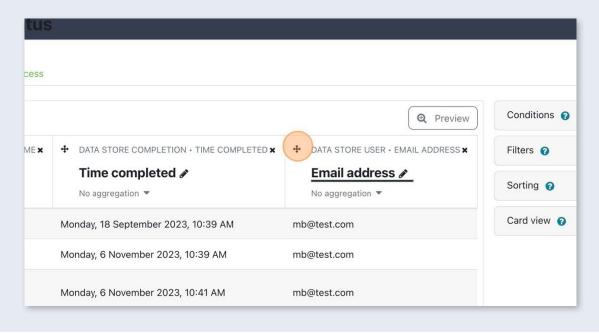


Click here:



(11)

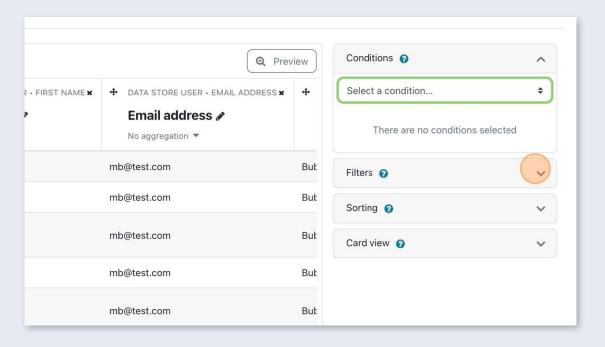
The data columns can be reordered by hovering over the button shown below and dragged to the left or right.





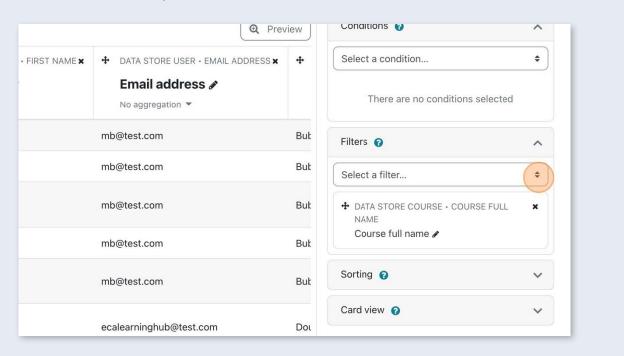
(12)

Let's see an example. Open the **Filters** drop-down menu.



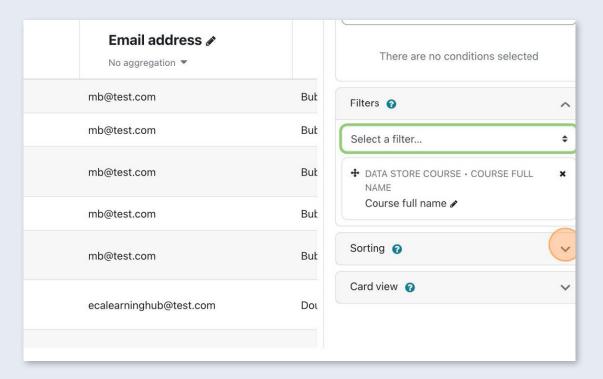
13

Click the **Select a filter** drop-down menu.



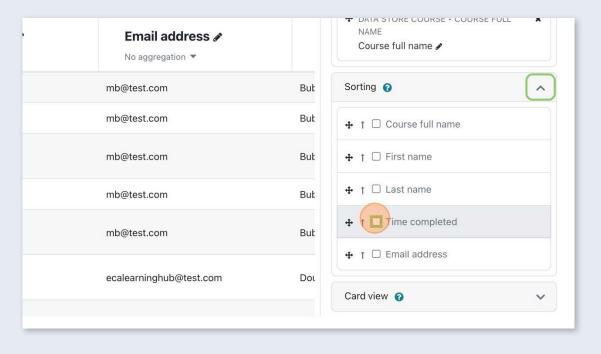
(14)

Let's sort this report so that the latest completions are seen first. Click the **Sorting** drop-down menu.



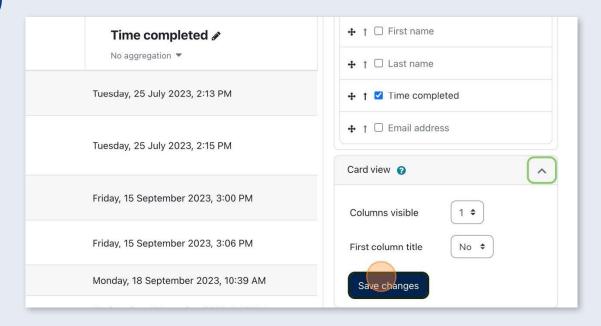
15

Check the **Time completed** field. The arrow directly to the left of each field will reverse the order.



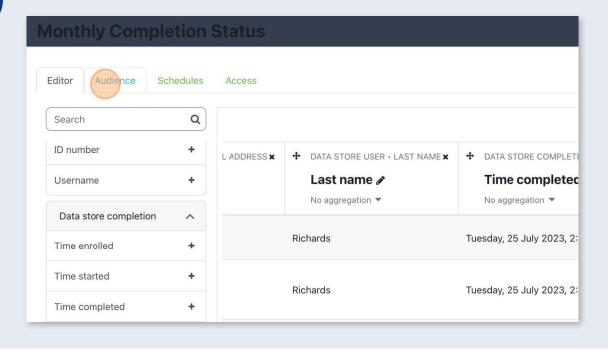


Click Save changes.

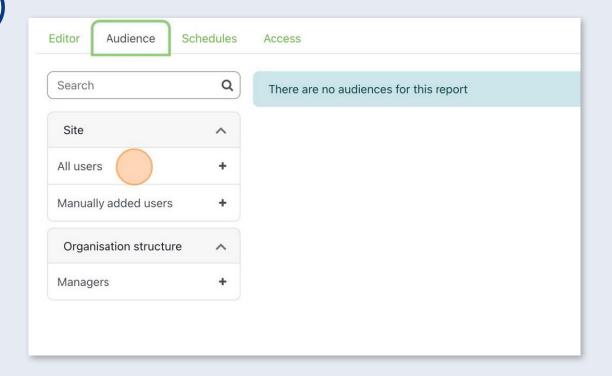


(17)

Click Audience.

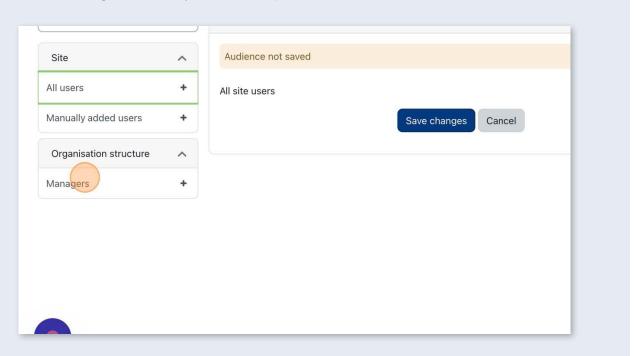


Click **All users**.



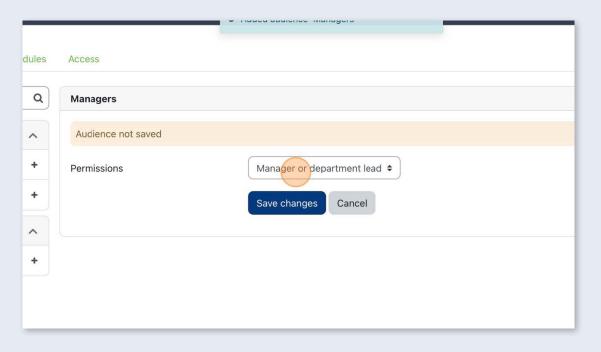
19

Let's add ${\bf Managers}$ so that they can view the report.



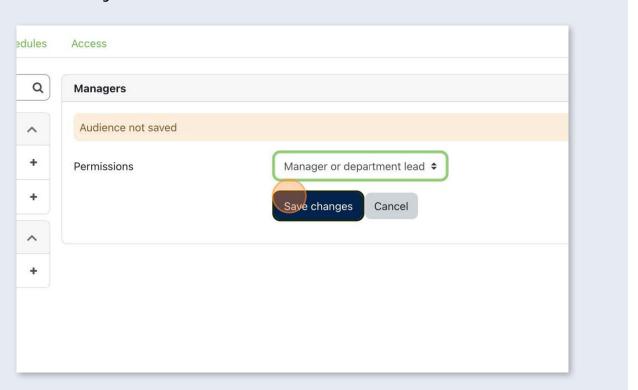


Permissions can be left as they are.

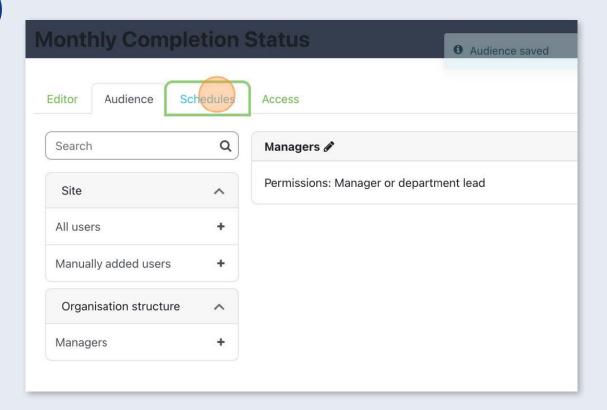




Click Save changes.

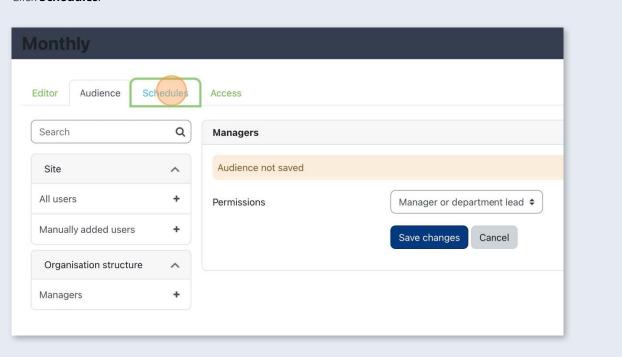


Now let's set up a schedule for our report.



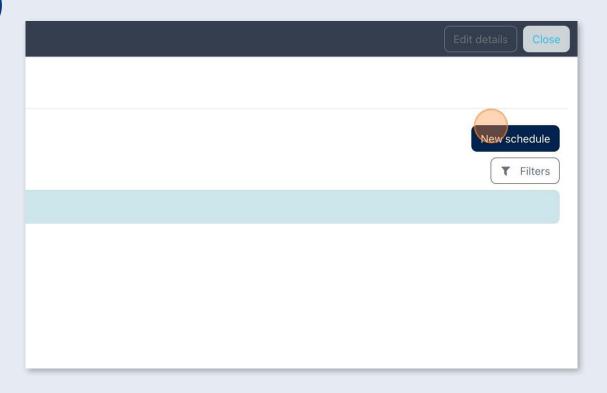
23

Click Schedules.



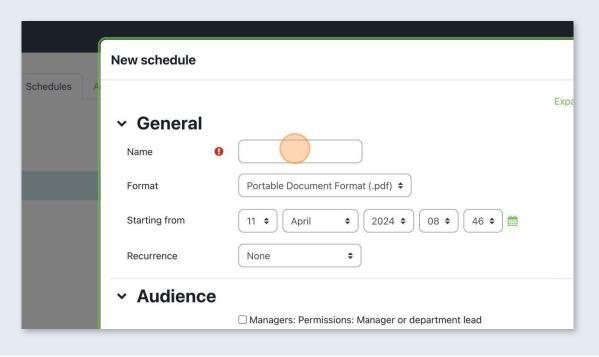


Click **New schedule**.



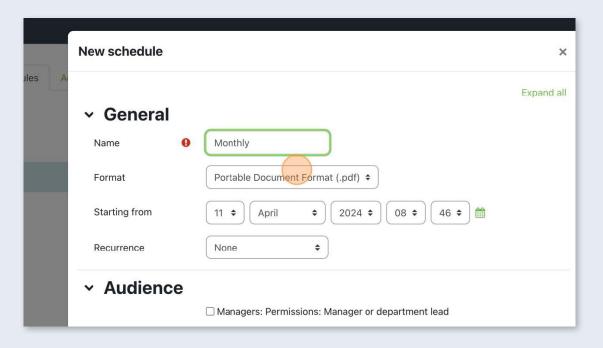


Create a name for your schedule.



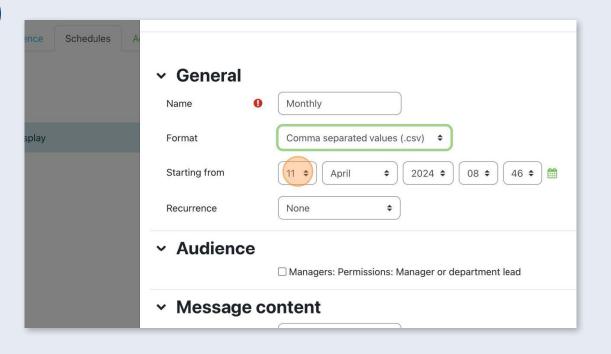


Select the format for the report. Let's select Comma separated values (.csv).



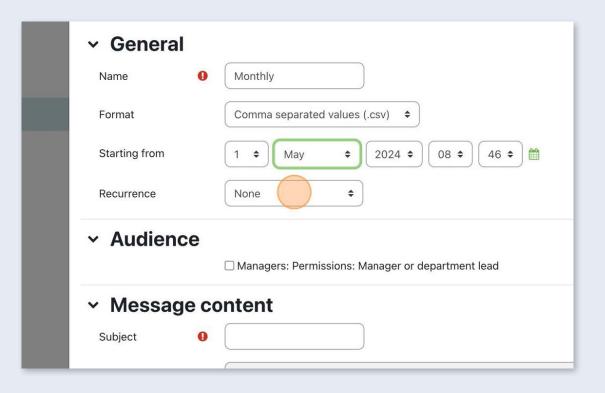
27

Select the start date for the schedule.



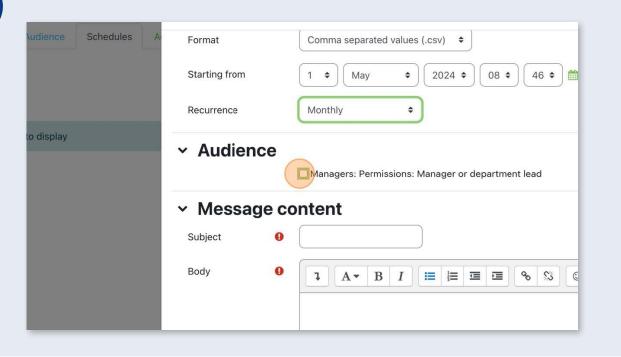
(28)

Under **Recurrence**, we can select how often the report runs. In our case, we want the report to run monthly, so we will select **Monthly**.

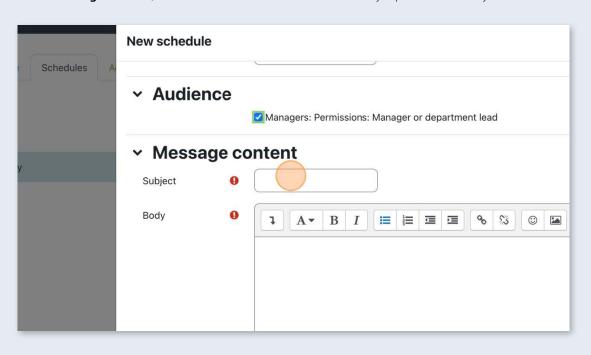


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Click the Managers: Permissions: Manager or department lead field.

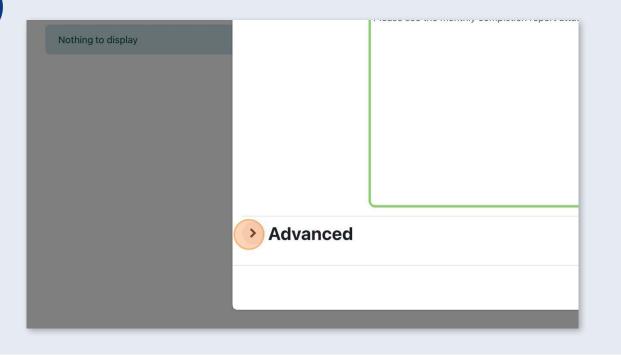


Under **Message content**, let's add some information so the monthly report can be easily identified.



(31)

Open the **Advanced** drop-down menu.



Here we can select what happens if the report is empty. It might be a good idea to keep this setting as **Send message with empty report** so that you can see if the report is working as intended.

